

Taxi Management Solution

In a competitive environment with eHailers, apps and higher customer expectations, transport authorities and multi-fleet taxi, limousine or private hire operators need to limit human intervention, automate the movement of vehicles and passengers and keep track of operational activity.

Trapeze's taxi management system provides one integrated, scalable and automated solution for passengers, drivers, dispatch centres and multi-fleet management to move people around efficiently, securely and at minimal congestion, pollution and cost.

PROVIDE A FLEXIBLE, SECURE PASSENGER EXPERIENCE

We help you stay competitive by letting passengers make bookings how they want—through a smartphone app, Integrated Voice Response (IVR) systems, phone, SMS, web or email.

Offer a reliable experience they will come back to, with estimated and actual times, a live link to the driver's route and the ability to easily track lost items if they leave something in the car. You can even enable a ridesharing option at malls, airports and events, where customers can opt to share a taxi for typically 30% less cost.

WHAT YOU CAN DO WITH THE SOLUTION



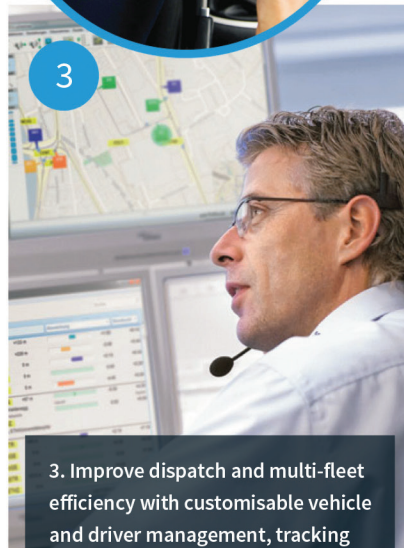
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1. Give passengers flexibility and security to book, track and receive updates



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2. Increase paid kilometres through automation and keeping drivers in the busiest zones



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3. Improve dispatch and multi-fleet efficiency with customisable vehicle and driver management, tracking and secure data storage.



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4. Manage fleets better and get more jobs with third-party integrations

INCREASE PAID KILOMETRES & OPTIMAL UTILISATION OF TAXIS

Make it easy for drivers with our easy-to-use taxi equipment and software. The integrated meter also shows the driver's photo to reassure the customer. Detect issues by displaying diagnostics on the driver's screen.

Mapping and route guidance is connected live to customers. Sophisticated heat maps show the busiest areas and where best to drive, limiting traffic and pollution while increasing paid kilometres. Zones which can't be driven in, as well as predictions of times, days and busiest areas are also shown to the driver.

REDUCE MANUAL INTERVENTION AND ERRORS

When operating multiple or large fleets, automated job information and allocation is a must. SMS alerts for shift starts or rosters, automatic allocation of taxis, toll charges added to bills and trip and shift summaries all keep business moving and reduce discrepancies. Reduce fatigue by enforcing breaks for drivers, or let them manually select

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break times so they are not allocated jobs while out of the vehicle. A driver assistant voice can give all sorts of information including job suggestions, which they can verbally accept. Help drivers increase revenue with in-taxi shop options, receipt printing, WiFi and card payment services.

IMPROVE MULTI-FLEET MANAGEMENT EFFICIENCY

The system is highly customisable to your business. Operations and manage-

ment can manage vehicle, driver and client information and monitor KPIs to improve efficiencies for your business.

Keep up-to-date with real-time dashboards and mapping, and make better decisions using sophisticated and tailored reporting services.

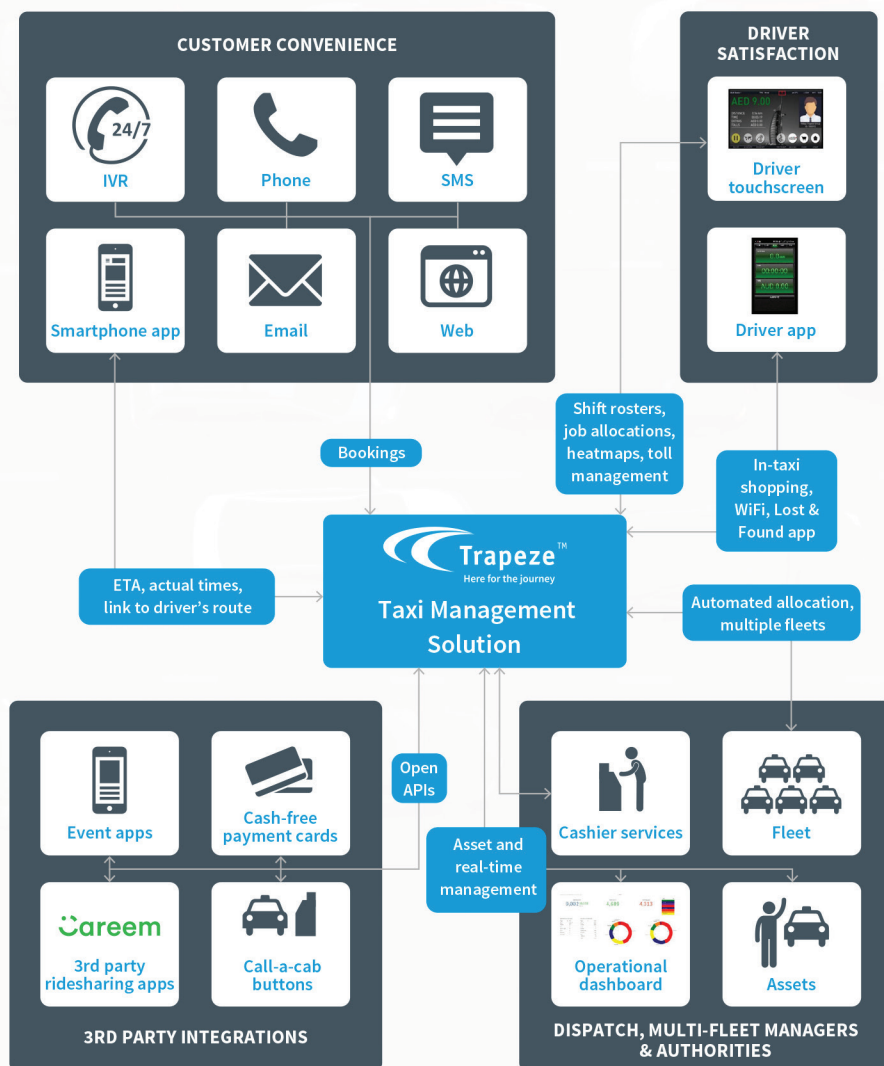
To make it quick and easy for drivers to deposit daily takings, you can automatically generate reports and let drivers make automated payments with cashier services and integrated cash deposit machines.

IMPROVE GUEST EXPERIENCE AND INCREASE RIDES

The system allows third parties such as hotels and event managers to incorporate bookings, track and report, making it easier for guests to travel. Examples include integration into other apps, having a button to call a taxi, cashless payment cards for guests on a business or personal account and an event app to get the right number of taxis to large-scale events.

“Whatever you need in terms of integration or enhancements, you can do it with Trapeze.”

Khaled Al Nuaimi, Dubai Roads and Transport Authority



TRAPEZE GROUP

We value long-term partnerships and stay involved post-implementation to ensure your use of the solution is a successful one.

The Trapeze taxi operations module is also available for accident and trip finder management, police fines, internal company fines, fuel and toll fees management.

Why Trapeze Group?

- Grow without risk with one of the largest systems in the world, currently operating 11,000 taxis
- Reduce human error with automated allocation of taxis
- Increase paid kilometres with heat maps that show the busiest areas
- Secure operations and passengers with fully encrypted communications documents
- Keep roads safer with automatic fine alerts

Request a personalised demo today:

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